



General Conditions of Sale

Definitions

This agreement shall be governed by English law. Within this agreement Hybec shall mean Hybec Limited, Hospital Lamp Supplies, any of its representatives and appointed agents. Customer shall mean purchaser.

Terms & Conditions

These terms and conditions override any conditions of supply unless specifically agreed otherwise in writing. Customers' purchase orders are accepted for accounting references only.

Technical Advice

Technical advice where offered by Hybec does not form part of the contract and Customers should satisfy themselves as to suitability for their purposes.

Pricing

All prices quoted are exclusive of VAT and are valid for orders placed within 30 days of the quotation date unless specifically agreed otherwise in writing. A WEEE contribution will be added prior to VAT on gas discharge lamps, luminaires and small devices at the prevailing rate determined by Recolight Ltd and clearly shown on invoices. Carriage charges are applicable for orders where product (exclusive of WEEE contribution) is under £200.

Payment Terms

Payment for goods and services supplied are due by 30th day after the last day of the month for which the invoice was raised. If any payment is not made on or before the due date for payment, Hybec reserves the right to charge interest at the rate of 2.5% per month. Such interest shall run from day to day and shall accrue after as well as before any judgement and shall be compounded monthly on amounts overdue until payment is made.

Property

All goods remain the property of Hybec until the invoice is settled in full.

Acceptance of goods

Unless written notice is given to Hybec within fourteen days of delivery, that the goods are not in conformity to the contract, then it is deemed that the goods are accepted.

Cancellation

In the event of a cancellation, Hybec reserves the right to make a charge to cover expenses and loss of profits.

Liability

Liability is limited to the value of the goods. Under no circumstances can Hybec accept claims for consequential loss, howsoever caused.

Returns for Credit

HYBEC will replace or credit goods that are received damaged on delivery only if we are notified by telephone or writing within 14 days of delivery.

We do not accept returned broken lamps.

Pricing queries must be lodged within 14 days of invoice date.

All returns must be previously arranged by requesting a Returns Authorisation Number and this return number is valid for 14 days after issue.

Defective goods will only be accepted for return within 60 days of original despatch, unless covered by a separate written warranty. Any returns for credit or replacement are subject to evaluation by the manufacturer prior to any credit or replacement

Returns of non-faulty goods will only be accepted for return for credit within 60 days of original despatch, must have original undamaged packaging and if a return is agreed, will attract a handling charge.

Carriage charges will not be credited.

No liability for consequential loss or damages will be accepted.

Refunds will only be given at the discretion of the Company Management.

We do not accept Debit Notes.

Our returns timetable offers generous timescales and consequently will be strictly adhered to.

RETURNS WILL ONLY BE ACCEPTED WITH A

RETURNS AUTHORISATION NUMBER.

Order Acceptance

Orders and service contracts are placed subject to acceptance by Hybec and the above terms may not be modified other than by express agreement in writing by a Director of Hybec Limited..

Warranties

Warranties on specific hardware devices are detailed in their separate documentation. There is no warranty either written or implied on the lifetime of lamp products.

Descriptions and illustrations

All descriptions and illustrations published by Hybec in catalogues, advertising material or over the internet are by way of general description and are approximate only, and shall not form part of any contract or give rise to any liability on the part of the Company.